

Flood Warning Communication Options Survey

Muswellbrook Shire Council has engaged Royal HaskoningDHV to assist in the development of a Flood Warning System (FWS) that will provide residents adjacent to Muscle Creek with timely and sufficient warnings, in order to better prepare for and respond to future flood events and reduce the potential for loss of life.

You have been sent this Flood Warning Communication Options Survey as your property was identified from the Hunter River Flood Study (Muswellbrook to Denman) as being located on flood prone land.

This survey has been prepared to enable you and the community to express their views on options for flood warning dissemination and to provide other information that will be used to inform the study.

We appreciate you taking time to assist us. Please return your completed questionnaire by 28 February 2022. Please note, information obtained by this survey will be used by Council and RHDHV to inform the study. All information provided will remain confidential and no property specific information will be included in the study report without your written permission.

1

Please provide the following details as we may contact you to discuss some of the information you have provided

Name:

Address:

Contact Phone Number:

Email:

2

What is the best way to contact you?

☐

Letter

☐

Email

☐

Phone

3

How many people regularly live or work on this property?

.....

.....

4

How many permanent residents / workers reside at this property, in each of the following age categories?

☐

0-4 years

☐

5-14 years

☐

15-64 years

☐

+65 years

5

What is the main language spoken at your property?

- ☐ English
- ☐ Other (please state)

6

Are you aware that your property could be subject to flooding?

- ☐ Yes
- ☐ No (please state reason)

7

Have you ever experienced flooding since living at your address?

- ☐ Yes, flood waters entered my house or business
- ☐ Yes, flood waters entered my property but not my house or business
- ☐ Yes, local roads were flooding, but no floodwaters entered my property
- ☐ No, I haven't experienced any flooding

8

Were you aware of the previous Muswellbrook flood plain risk management study (2016 to 2018)?

- ☐ No
- ☐ Yes (please provide details)
.....

9

List your top four (4), concerns should a flood warning be announced for your area.

(E.g escapes routes, transport, pets and animals, medication, health needs, protection of property, furniture relocation, property damage, assistance to evacuate, emergency accommodation, warning times)

1.
2.
3.
4.

10

What flood impacts do you need to know about in advance?

(E.g. road access closing, the areas likely to be affected, potential severity, action advice)

.....

.....

11

How much warning time do you need to prepare and evacuate?

.....

.....

12

How would you like to receive warnings? (Tick all that apply)

- | | | | |
|---|--|--|------------------------------------|
| <input type="checkbox"/> Door knocking | <input type="checkbox"/> Speaker Phone | <input type="checkbox"/> Warning Sirens/ Alarm | <input type="checkbox"/> Telephone |
| <input type="checkbox"/> SMS | <input type="checkbox"/> Email | <input type="checkbox"/> Radio | <input type="checkbox"/> TV |
| <input type="checkbox"/> Website/Social Media (Facebook, Mobile App, etc) | | | |
| <input type="checkbox"/> Others (Please specify): | | | |

Please provide any further comments you may have.

You will have more opportunities to ask questions and comment on the study during the community workshop in February 2022 . Look out for the details of the workshop on Council's website.

Community Workshop

You will have further opportunities to ask questions and comment on the study during the following community workshop in February 2022.

Further details of the workshop will be provided on Council's website and advertised in the local newspaper at least 3 weeks prior to the meetings.

For further information regarding the project, please contact either Muswellbrook Shire Council and Royal HaskoningDHV.

Contact Us



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