

Draft Drinking Water Quality Policy

Authorisation Details

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Details History

Version No.	Date changed	Modified by	Amendments made
<u>1</u>	<u>12/02/2019</u>	Operations Manager Water & Wastewater	Original Version adopted by General Manager and Noted by Council at Ordinary Meeting on 12/02/2019
2	<u>30/11/2022</u>	Operations Manager Water & Wastewater	Updated policy statement

Policy Objective

To highlight Muswellbrook Shire Council's commitment to supplying safe, high quality drinking water to the <u>residents_communities</u> of Muswellbrook, Denman, and Sandy Hollow, <u>which appropriatelythat</u> <u>consistently</u> meets the <u>requirements of theNHMRC / NRMMC</u> Australian Drinking Water Guidelines <u>ef6</u>, 2011 (ADWG 2011), <u>and consumer</u> and other regulatory requirements.

(where, NHMRC is the National Health and Medical Research Council and NRMMC is the Natural Resource Management Ministerial Council)

Risks being addressed

Muswellbrook Shire Council affirms its commitment in ensuring that its customers in Muswellbrook, Denman and Sandy Hollow receive safe, high quality drinking water, which appropriately that consistently meets the quality requirements as stipulated in the ADWG 2011.

This commitment is in line with Council's goal of providing safe, secure, efficient and effective<u>reliable</u> water, sewerage and wastewastewater services in compliance with regulatory requirements as outlined in Council's Operational Plan.

Scope

All managers and employees involved in the supply of drinking water at Muswellbrook Shire Councul are responsible for understanding, implementing, maintaining and continuously improving the drinking water quality management system.

Policy Statement

Muswellbrook Shire Council's commitment to supplying safe, high quality drinking water to the communities of Muswellbrook Shire will be implemented through its Drinking Water Management System (DWMS) and Integrated Water Cycle Management (IWCM) Strategy, consistent with the Australian Drinking Water Guidelines 2011.

To achieve this, <u>in partnership with stakeholders and relevant agencies</u>, Muswellbrook Shire Council will:

Manage drinking

- <u>manage</u> water quality through treatment, storage and distribution at all points along the delivery chain from source water to the consumer ;
- Establish and operate under<u>use</u> a risk-based approach to identify & mitigatein which potential hazardsthreats to water quality; are identified and balanced
- Incorporate<u>integrate</u> the needs and expectations of our consumers, stakeholders, regulators, and employees into our planning;

- Implement continuous establish regular monitoring of the quality of drinking water quality; together withand effective water quality reporting procedures so asmechanisms to provide suitablerelevant and timely information., and promote confidence in the water supply and its management ;
- Ensure proficiency of in emergencydevelop appropriate contingency planning and incident response procedures;capability
- Enhance knowledge on drinking water quality issues and performance by participating in current participate in appropriate research and development work carried out in the water treatment industry; activities to ensure continued understanding of drinking water quality issues and performance
- Respond to customers' concerns in a timely manner;
- Participate in discussions that contribute to establishingthe debate on setting industry regulations and guidelines to ensure that industrial and commercial operations do not discharge harmful substances into waterways that may impact the overall water quality and subsequently the, and other standards relevant to public health of and the community; water cycle
- Assesscontinually improve our practices by assessing performance against corporate commitments
 and stakeholder expectations.

Muswellbrook Shire Council <u>will implement and maintain a drinking</u> water quality performance through audits on a regular basismanagement system consistent with the Guidelines to improve operational capability of itseffectively manage the risks to drinking water treatment plants and reticulation system quality.

Ensure that Council

<u>All managers and employees involved in the supply of drinking water are appropriately trained and understand their role and responsibility at Muswellbrook Shire Council are responsible for ensuring that water quality goals are achieved understanding, implementing, maintaining, and continuously improving the drinking water quality management system.</u>

Delegations

There are no associated delegations with this policy.

Legislation

<u>NHMRC/NRMMC</u> Australian Drinking Water Guidelines <u>6</u>, 2011 NSW Public Health Act 2010 and Public Health Regulation (2012)2022 Local Government Act 1993

Dispute Resolution

The Operations Manager Water & WasteWastewater is the interpreter of this policy.



Associated Council Documentation

This policy is to be read in conjunction with:

- Muswellbrook Shire Council Drinking Water Management System (ADWG) 2014
- Muswellbrook Shire Council Drinking Water Management System (DWMS) Improvement Plan – reviewed & updated 27 June 2017 (Doc ID 749483)
- Muswellbrook Shire Council Integrated Water Cycle Management (IWCM) Strategy <u>to be</u> finalised by 2019.
- Operational Plan

2017-2018