

Application for Hardship Assistance - Waste Collection

Application for Hardship Assistance for Waste Collection - Section 4.6 of Hardship Policy MSC 15E

To receive financial assistance for waste collection, in the form of a fee waiver for the **2024-2025 financial year only**, for the collection of residual waste by either an Upsized 240L Red Lid bin, OR an Additional 140L Red Lid Bin, OR Weekly collection of 140L Red Lid Bin.

Eligibility Criteria

To apply for hardship assistance for waste services, applicants must satisfy one or more of the following criteria:

1. Household with two (2) or more children in nappies.
2. A large household of 6+ residents (excluding rooming/boarding houses, Airbnb's, other holiday and business rentals).
3. Household with one or more members with ongoing medical conditions generating excess waste.

AND

Applications can be submitted by landlords on behalf of their tenants, where the tenants meet the above criteria.

Owner details

Name _____ Phone _____
Postal address _____ Mobile _____
Email _____ Signature _____

If applying on behalf of a tenant, please provide tenant details

Name _____ Phone _____
Postal address _____ Mobile _____
Email _____ No of residents in premises _____

Property Details

Unit/shop/suite no _____ Street no _____ Street Name _____
Suburb _____ Assessment no _____
Lot/portion no _____ Section no _____ Deposit/strata plan no _____

Tick one option required:

☐ Upsize to 240L Red Lid Bin ☐ Additional 140L Red Lid Bin ☐ Weekly collection of 140L Red Lid Bin

Supporting Documentation

Please provide supporting documentation to demonstrate need for additional red-lid bin capacity in one of the three categories below:

1. Evidence of the ages of children in nappies
2. Evidence of number of persons living in premises - may be shown on Health Care Card or Pensioner Concession Card
3. Copy of medical documentation or letter from Doctor or Health Care Professional

Additionally, please also provide supporting documentation demonstrating financial hardship, which may include but is not limited to:

1. Statement of reasons why the person was unable to pay the rates and charges when they became due and payable; and
2. Copy of medical documentation or letter from Doctor or Health Care Professional
3. Proof of an Australian Government Health Care Card or Pensioner Card; and
4. Letter from financial counsellor or financial planning and containing – recent copy of bank statements for all accounts; details of assets, income, and expenditure.

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Declaration	
<input type="checkbox"/>	I have read Council's Hardship Policy MSC 15E and believe that my application meets the criteria for assistance
<input type="checkbox"/>	I am the owner of the property or the person liable for rates and charges at the property
<input type="checkbox"/>	I have not previously applied for assistance under this policy
<input type="checkbox"/>	I have included the supporting documentation required to assess this application)
<input type="checkbox"/>	I declare that the information provided in the application and all supporting documentation is true and correct

☐ I declare that the information provided in the application and all supporting documentation is true and correct