

Application for Hardship Assistance - Waste Collection

Application for Hardship Assistance for Waste Collection - Section 4.6 of Hardship Policy MSC 15E

To receive financial assistance for waste collection, in the form of a fee waiver for the **2024-2025 financial year only**, for the collection of residual waste by either an Upsized 240L Red Lid bin, OR an Additional 140L Red Lid Bin, OR Weekly collection of 140L Red Lid Bin.

Eligibility Criteria

To apply for hardship assistance for waste services, applicants must satisfy one or more of the following criteria:

- 1. Household with two (2) or more children in nappies.
- 2. A large household of 6+ residents (excluding rooming/boarding houses, Airbnb's, other holiday and business rentals).
- 3. Household with one or more members with ongoing medical conditions generating excess waste.

AND

Applications can be submitted by landlords on behalf of their tenants, where the tenants meet the above criteria.

Owner details

owner detaile			
Name			Phone
Postal address			Mobile
If applying on behalf of a tenar	nt, please provide tenant detai	lis	
Name			Phone
Postal address			Mobile
Email			premises
Property Details			
Unit/shop/suite no	_Street noStreet	Name	
Suburb		Assessment no	
Lot/portion no	_Section no	_ Deposit/strata plan no	
Tick one option required:			

Supporting Documentation

Please provide supporting documentation to demonstrate need for additional red-lid bin capacity in one of the three categories below:

- 1. Evidence of the ages of children in nappies
- 2. Evidence of number of persons living in premises may be shown on Health Care Card or Pensioner Concession Card
- 3. Copy of medical documentation or letter from Doctor or Health Care Professional

□ Upsize to 240L Red Lid Bin □ Additional 140L Red Lid Bin □ Weekly collection of 140L Red Lid Bin

Additionally, please also provide supporting documentation demonstrating financial hardship, which may include but is not limited to:

- Statement of reasons why the person was unable to pay the rates and charges when they became due and payable; and
 Copy of medical documentation or letter from Doctor or Health Care Professional
- 2. Copy of medical documentation of feller from Doctor of Health Care Profession 2. Bread of an Australian Covernment Health Care Card or Bensioner Card, and
- 3. Proof of an Australian Government Health Care Card or Pensioner Card; and
- 4. Letter from financial counsellor or financial planning and containing recent copy of bank statements for all accounts; details of assets, income, and expenditure.

Declaration		
	I have read Council's Hardship Policy MSC 15E and believe that my application meets the criteria for assistance	
	I am the owner of the property or the person liable for rates and charges at the property	
	I have not previously applied for assistance under this policy	
	I have included the supporting documentation required to assess this application)	
	I declare that the information provided in the application and all supporting documentation is true and correct	

Print Name

__Signature: _____

Date:

Privacy notification

The personal information that Council is collecting from you is personal information for the purposes of the Privacy and Personal Information Protection Act 1998. The intended recipients of the personal information may be:

- Officers within the Council
 Data service providers engaged by the service providers engage
 - Data service providers engaged by the Council from time to time
- Any other agent of the Council
- Financial institution involved in the process

The supply of the information by you is voluntary. However, if you cannot provide or do not wish to provide the information sought, the Council may be unable to process your application.

Council is collecting this personal information from you in order to provide Council approved services.

You may make application for access or amendment to information held by Council. You may also make a request that Council suppress your personal information from a public register. Council will consider any such application in accordance with the Act.

Address enquires concerning privacy matters to the Public Officer.

Office use only

Forward this request to Rates Group for processing.