

Muswellbrook Shire Council

Re-Use Shop Donations Guideline

Thank you for considering donating to our Re-Use shop! We rely on landfill diversion from the community's waste to provide affordable and sustainable goods to our customers.

Please make yourself aware of the following guidelines before seeking to donate items:

Accepted Items:

We may only accept gently used furniture, sporting, camping, outdoor equipment, garden items, hardware, bathroom, tiles, pet cages, toolboxes, sinks, picture frames, books, baskets, crockery, ornaments, DVD's, Records and CD's. Items must be clean, safe and in good working condition.

Condition:

We do not accept items that are broken, torn, stained, mouldy, missing pieces or parts, or otherwise damaged or unsanitary. Please do not seek to donate such items as we shall refuse them.

Please do not donate liquids, powders, or hazardous goods such as chemicals, batteries, fire extinguisher, electronics and paint. Many of these items can be recycled free of charge at the Community Recycling Centre.

We encourage people to donate items we cannot accept to other charities including homelessness services and shelters and opportunity shops.

Refusal of Donations

We reserve the right to refuse any donations that do not meet our standards.

We reserve the right to refuse any donation in the event it cannot safely fit in the Reuse Shop.

If we are unable to accept your donation, we will provide suggestions for other organisations that may be able to use it or inform you the disposal options and likely disposal charges.

Drop-off Hours:

Donations can be dropped off at the Re-Use Shop during regular business hours.

We do not offer pick-up services.

Receipts:

We are happy to provide receipts for donations. Please ask for a receipt at the time of donation.

Contact information:

If you have any questions or concerns about donating to our shop, please contact us at (02) 6549 3852 or come visit us at 252 Coal Rd, Muswellbrook, NSW 2333, during weekdays. The Reuse Shop opening hours are from 09:30am to 15:30pm.