

# 2025-26 Bin Service Change Application

Use this form to request a change to a property's standard bin collection service. This includes requesting a green-lid FOGO service for properties where this is not provided as part of the standard service, such as Rural Domestic or Business properties.

Bin service charges include provision and collection of the bin as described. However, when upsizing, a one-off bin exchange fee applies.

This form can also be completed online: <https://www.muswellbrook.nsw.gov.au/bin-service-change-request/>

## Provision and collection of additional or altered bin service

Description	Price
<input type="checkbox"/> Additional yellow lid recycle bin (240L)	\$115
<input type="checkbox"/> Additional green lid FOGO bin (240L)	\$100
<input type="checkbox"/> Additional red lid general waste bin (140L)	\$145
<input type="checkbox"/> Upsize red lid general waste bin (from 140L to 240L)	\$180
<input type="checkbox"/> Downsize red lid general waste bin (from 240L to 140L)	Reduction of applicable service charge
<input type="checkbox"/> Weekly collection of red lid general waste bin (140L only)	\$160

**NOTE** Charges are levied against the property's rates assessment (no upfront payment required). Charges listed are subject to change each financial year, and all charges will be levied in accordance with Council's approved Revenue Policy. If the household at the nominated property address has genuine additional need and is under financial hardship, a separate application may be lodged to waive fees under

Council's Hardship Policy. Only property owners or their authorised delegate (with copy of delegation attached) can request a change to services because it affects the charges levied against the property's rates assessment. Failure to provide all the required information will result in rejection of the application.

## Site details Details can be obtained from rates notice, property deeds or Council property maps

Unit/shop/suite no \_\_\_\_\_ Street no \_\_\_\_\_ Street Name \_\_\_\_\_

Suburb \_\_\_\_\_ Assessment no \_\_\_\_\_

Lot/portion no \_\_\_\_\_ Section no \_\_\_\_\_ Deposit/strata plan no \_\_\_\_\_

## Applicant details

Name \_\_\_\_\_ Phone \_\_\_\_\_

Postal address \_\_\_\_\_ Mobile \_\_\_\_\_

Email \_\_\_\_\_ Signature \_\_\_\_\_

## Owner details

Name \_\_\_\_\_ Phone \_\_\_\_\_

Postal address \_\_\_\_\_ Mobile \_\_\_\_\_

Email \_\_\_\_\_ Signature \_\_\_\_\_

**Privacy notification**

The personal information that Council is collecting from you is personal information for the purposes of the Privacy and Personal Information Protection Act 1998.

The intended recipients of the personal information may be:

- Officers within the Council
- Data service providers engaged by the Council from time to time
- Any other agent of the Council
- Financial institution involved in the process

The supply of the information by you is voluntary. However, if you cannot provide

or do not wish to provide the information sought, the Council may be unable to process your application.

Council is collecting this personal information from you in order to provide Council approved services.

You may make application for access or amendment to information held by Council. You may also make a request that Council suppress your personal information from a public register. Council will consider any such application in accordance with the Act.

Address enquires concerning privacy matters to the Public Officer.